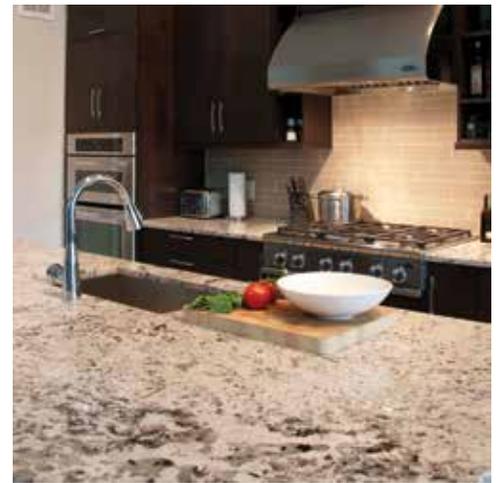


Caring for Your Countertops



LAMINATE COUNTERTOPS

For daily cleaning of laminate countertops simply wipe with a slightly damp soapy cloth and immediately wipe off any remaining residue. For stubborn stains cautiously use a non-abrasive liquid cleaner.

Seams & Joints: Avoid any moisture on countertop seams and joints. At installation the exposed particle core at the mitres and joints will be siliconed to protect it. However water in seams and joints will cause the particle core substrate to swell and this damage is not warranted by the DCC.

Direct Heat: Do not place heated cooking ware directly on laminate surfaces. Protective pads are always recommended.

Cutting: Always use a cutting board for food preparation. Never cut directly on surface of countertop.

***Please note that during new home settlement, the caulking/grout between the countertop and the wall may come loose. This is a site condition not covered by warranty. You can re-seal with silicone caulking, available at your local hardware store, or refer to your builder.**

GRANITE COUNTERTOPS

Although a highly durable product, granite may be damaged if misused. The following instructions will help maintain and prevent damage to your countertop. Preserving the beauty of your granite is simple and will allow you to enjoy the luxury of its presence for years to come.

There is not a warranty on the stone itself, it is a natural product and sometimes will contain fissures and small cracks that do not affect the integrity of the stone. Defects in workmanship are covered for a period of 2 years.



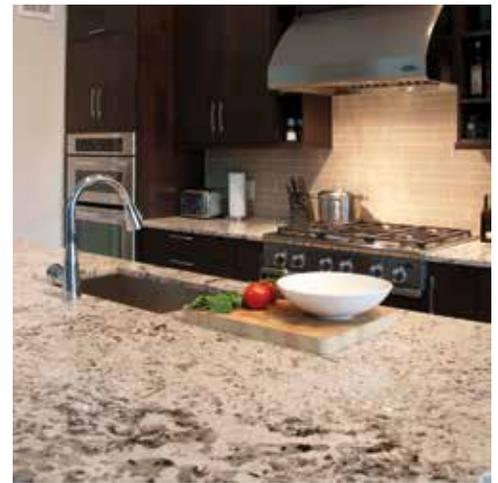
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CUSTOM CABINETS

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Caring for Your Countertops



To remove watermarks, simply wipe with a liquid soap and damp cloth. Do not use any abrasive cleaners or harsh chemicals for day-to-day care.

Scratches & Stains: Minor scratches and stains are easily removed with a mild abrasive such as automotive polishing compound, or baking soda. If you experience any deep scratches or chips, please contact our local distributor for professional assistance.

Direct Heat: Granite will withstand heat well but certain stones may be susceptible to thermal shock and cracking if high heat is suddenly applied to an area. It's important to note that granite is a poor conductor of heat. This means that an area introduced to heat will hold its temperature long after removal of heated cookware, creating a potential for burns. Protective pads are recommended.

Cutting: We recommend you do not cut on your granite surface as it can scratch. It is always advisable to use a cutting board.

***Please note that applying extra weight to your granite top is not recommended. Standing on the surface in order to reach higher placed objects, or leaning on areas that have been cutout for sinks, cooktops etc, may result in cracking.**

QUARTZ COUNTERTOPS (BRAND NAMES - SILESTONE, CAMBRIA, ZODIAC, CAESARSTONE)

Although a highly durable manufactured product, quartz may be damaged if misused. The following instructions will help maintain and prevent damage to your countertop. Preserving the beauty of your quartz top is simple and will allow you to enjoy the luxury of its presence for years to come.

There is a 10-year warranty on the stone itself. It is a manufactured product typically made up of 93% Quartz and 7% resin. Defects in workmanship are covered for a period of 2 years.

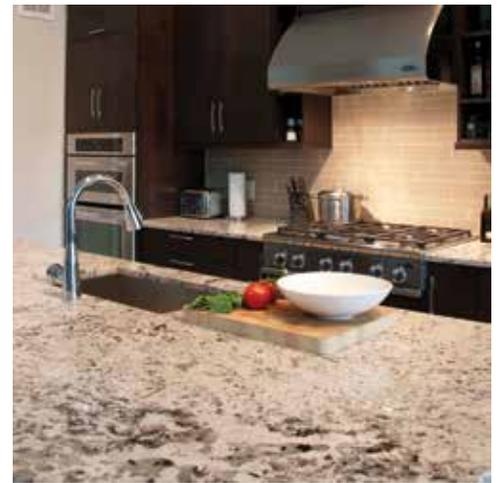


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To remove watermarks, simply wipe with a liquid soap and damp cloth. Do not use any abrasive cleaners or harsh chemicals for day-to-day care.

Scratches & Stains: Minor scratches and stains are easily removed with a mild abrasive such as automotive polishing compound, or baking soda. If you experience any deep scratches or chips, please contact our local distributor for professional assistance.

Direct Heat: Quartz will withstand heat well but may be susceptible to thermal shock and cracking if high heat is suddenly applied to an area. It's important to note that quartz is a poor conductor of heat. This means that an area introduced to heat will hold its temperature long after removal of heated cookware creating a potential for burns. Protective pads are recommended.

Cutting: We recommend you do not cut on your quartz surface as it can scratch. It is always advisable to use a cutting board.

***Please note that applying extra weight to your quartz top is not recommended. Standing on the surface in order to reach higher placed objects, or leaning on areas that have been cutout for sinks, cooktops etc, may result in cracking.**

CORIAN COUNTERTOP

Soapy water or ammonia-base cleaners will remove most dirt and grime. Avoid exposing Corian surface to strong chemicals such as paint remover and oven cleaner. If contact of such chemicals occurs, rinse away quickly with water.

Scratches: Most marks and scratches including scorches and burns are easily buffed out. Please contact your local Corian distributor or visit them at www.corian.com for more information.

Direct Heat: A protective pad is always recommended for exposure to hot items.

Cutting: Do not cut directly on Corian countertop as it will scratch.



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Caring for Your Countertops



BUTCHER BLOCK

To ensure functional use and longevity of your solid wood butcher block, the following care should be taken.

- Wash with lukewarm water and immediately wipe dry.
- Apply a fresh coat of mineral oil, or Beeswax meant for butcher block tops monthly, or as needed.
- Do not place hot items on surface.
- Do not allow water spills to rest on surface for a period of time.
- Cutting on the top will mark the surface.



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